



WARRANTY SERVICE REQUEST

All pricing Effective June 1, 2007

Service Requested:

WARRANTY

* See warranty restrictions below

Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

- Include a copy of this form with your shipment. Please use one warranty form per unit.

Unit Part Number:

Vehicle Year & Model:

Describe Failure/Symptoms:

>> use rear space if needed.

(We will contact you if we have further questions about malfunctions, otherwise we will proceed with repair and ship the unit back as requested)

*** If unit is out of warranty, or a dated-proof-of-purchase is missing, 50% of the standard repair price will be invoiced.**

All units are returned UPS Ground at no charge to the customer. Shipping upgrade is an added cost:

Rates based on single unit shipments: UPS Ground (Free) ___ 3-Day (\$25) ___ 2-Day (\$35) ___ Overnight (\$50) ___

Instrument Clusters (Dimensional weight): UPS Ground (Free) ___ 3-Day (\$35) ___ 2-Day (\$50) ___ Overnight (\$80) ___

ProgRama is not responsible for taxes, tariffs, or duties on international shipments.

Select payment method for shipping upgrade or other charges not covered by this warranty claim:

COD (\$10.00 Surcharge) ___
(Cashiers check or Money order only)

Credit Card ___
Amex, Visa, MC only

Card Type: _____ Credit Card #: _____ Expiration: _____

Authorized Signature _____

- If no credit card is provided, default payment method is COD Secured.

Ship Your Unit to:

ProgRama, Inc.
3500 NW Boca Raton Blvd
Suite 501
Boca Raton, FL 33431
Attention: Repairs Department

For repairs, please use the repair & return form

Open Monday thru Friday
9:00AM – 6:00PM EST
(561) 961-2439
(866) 961-REMAN (7362)
Fax: (561) 338-2400