



REPAIR & RETURN "R&R" SERVICE REQUEST

All pricing Effective June 1, 2007

Service Requested (Please Initial Line)

Repair Bench Test (\$100 fee)

Bench test fee applied to repair once approved.
3-YEAR WARRANTY on PARTS & LABOR

Sender's Information:

Tax ID #: Attach FL Resale Tax Cert.

Business Name: _____

Contact Person: _____ Email: _____

Shipping Address: _____

City: _____ State: _____ Zip: _____

Ph. Number: _____ Fax: _____

- A copy of this form must accompany your shipment. Please use one repair-form per unit.

Unit Part Number:

Vehicle Year & Model:

Describe Failure/Symptoms:

>> use back space if needed.

(We will contact you if we have further questions about malfunction described, otherwise we will proceed with repair and ship the unit back as requested)

Select Payment Method (Default payment method if no selection is made will be COD Secured):

COD (\$10.00 Surcharge) _____
(Cashiers check or Money order only)

Credit Card _____
Amex, Visa, MC only

Credit Card Type: _____ Credit Card #: _____ Expiration: _____

Authorized Signature _____

Select Return Shipping Service (Default shipping method if no selection is made will be Ground Service):

Rates based on single unit shipments: UPS Ground (\$15) _____ 3-Day (\$25) _____ 2-Day (\$35) _____ Overnight (\$50) _____

Instrument Clusters (Dimensional weight): UPS Ground (\$25) _____ 3-Day (\$35) _____ 2-Day (\$50) _____ Overnight (\$80) _____

ProgRama is not responsible for taxes, tariffs, or duties on international shipments.

Ship Your Unit to:

ProgRama, Inc.
3500 NW Boca Raton Blvd
Suite 501
Boca Raton, FL 33431
Attention: Repairs Department

Open Monday thru Friday
9:00AM – 6:00PM EST
(561) 961-2439
(866) 961-REMAN (7362)
Fax: (561) 338-2400

- If you are claiming a warranty, please use our warranty claim form.